

Stephen Shiang
22 Barnack Grove
Royston
Hertfordshire
United Kingdom
SG85HQ



Professional Issues Study Day

Date: 28/08/2015

Received from: Stephen Shiang

Payment Type: Invoice

TOTAL RECEIVED £100.00

Many thanks for your support

CANCELLATION RIGHTS

Cancellations and Amendments

- All requests for cancellations and / or transfers must be received **in writing**.
- Changes become effective on the date of the written confirmation being received
- The appropriate cancellation charge will apply based on the cost of your booking (excluding any card processing fees / and or booking fees previously applied), as shown below.
- For employer bookings only - in the event of a delegate named on a booking form being unable to attend, we will accept substitution of another delegate on the condition that written notification of the substitution has been received by us prior to the event.

Calendar days notice before the start date of the event	Refund Applicable
15 calendar days or more	A full refund less a £25 administration charge.
Between 1 and 14 days (inclusive)	No refund will be given **
Failure to attend	No refund will be given

** For cancellations **within 15 working days** no refund will be given, but the payment can be put toward a further educational event or BMUS membership.